



FAQ – ePass

What is ePass?

ePass consists of a set of vouchers that enable employees of financial institutions to attend Efma conferences. It is not nominative and one voucher enables an employee to participate in one day of conference.

Who is eligible and what does it cost?

All employees of financial institutions are eligible. If their institution is an Efma member, they qualify for the special Efma member rate (€4,000 per pack of 6 daily conference tickets). The price is €6,000 per pack for non-Efma member institutions.

ePass is reserved for financial institutions, so other types of organizations, including associate members and suppliers of services or products to financial institutions, are not eligible. You can easily check if your financial institution is a member on www.efma.com

Can I buy more than one ePass pack?

Yes, you can buy up to 5 packs (30 tickets) per institution.

Is the ePass transferable?

Yes, it can be transferred to any other employee within the same institution, but Efma conference tickets cannot be sold to third parties.

Can I ask my HR department to buy it on my behalf?

Yes, since it is transferable. Therefore, anyone from your institution can buy it, either in your name or in the name that will appear on the invoice. Then the user (you or another person) will have to register for the conference you (or the other person) want to attend. A one-day code will be needed for each day and this can be purchased on the Efma event web cart page.

What if my ePass ticket has more “value” than the daily fee of the conference for which I want to register? Will I receive a credit?

No, so you should use your ePass when the amount of your cart is equal to or exceeds the value of your ePass ticket(s). If the daily fee is lower, Efma will not refund the difference to you.

How can I use my ePass ticket for a bundle of conferences (e.g. Innovation Summit + Congress)?

You select the package and follow the same purchase steps when completing your registration. The discounts will be applied before you enter your ePass ticket code. So there is no difference and you still benefit from the discount price.

What if I have not used my ePass tickets at the end of the calendar year? Can I get a credit or carry them over to the next year?

No, because ePass is only valid for the calendar year for which it is issued. However your ePass is transferable and can be used by a colleague from your institution.

Can I buy half a book of ePass tickets (3 daily tickets only) or one ticket only?

No, only full packs containing 6 tickets are available for purchase.